

IntelliTek Health brings conversational AI to International Hospitals and Care Providers across MENA and Europe in a flagship \$100M AI Software as a Service (SaaS) collaboration with Newpark Healthcare

SmarTek21, recognized as the world leader in AI-enabled, Conversational Platforms by Gartner, has announced that the new company, IntelliTek Health has launched with an exciting SaaS partnership with Dublin-based Newpark Healthcare, expert providers in global clinical care. With 30 years' experience in providing healthcare operations and facilities internationally, Newpark Healthcare has led the way in innovating patient and caregiver experiences in pursuit of excellence in clinical care. The partnership is focused on deploying IntelliTek Health's suite of eleven AI enabled Products that have automated critical operational workflows to target efficiencies, productivity and better patient and caregiver experiences. These have been designed by IntelliTek's healthcare professionals specifically for the healthcare environment, built on SmarTek's conversational platform but with the added benefit of automating JCI compliance to relieve the burden of monitoring, managing and reporting compliance on a daily basis. This is a true first - and when added to real-time interoperability with existing healthcare systems, that gives holistic management and reporting on all hospital operations information endpoints (IoHT). This enables operational cost reductions in the region of 30% and can reduce caregiver administration by 40%.

Al Lalji, Chairman and Founder of SmarTek21 sees IntelliTek Health as a trailblazer in digital transformation. "SmarTek has been in the healthcare market for some years and IntelliTek Health is based on our fast-track AI-led Conversational Engine and Data Refinery solutions. The division and product design is led and curated by our healthcare experts, to get customized workflows into a hospital or care environment that can be deployed in weeks and payback in months." Key to the success of the partnership is collaboration, says Eddie Hallisey, New Park Health Consultant "SmarTek are great at taking their world-leading technology base and applying intelligent automation to key workflows and business processes that will have maximum operational impact". Martyn Molnar, VP of International Sales sees the purpose of the partnership is to have empathy with the increasingly challenging healthcare situation. "With Covid creating unseen stresses and anxiety throughout the clinical environment, we can intelligently automate not just to cut costs or increase productivity, but also enable maximum benefits to patients and caregivers, creating positive interactions with minimal unnecessary contact. This technology is inherently human - which is exactly what the world of patient care needs now".

The partnership is expected to extend to hospitals commissioned and managed by Newpark health with active deployment already underway.

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Further information on IntelliTek Health & SmarTek21

IntelliTek Health is a SAAS based, Conversational AI software company designing solutions around workflows for the healthcare industry. Part of the SmarTek21 group of companies, IntelliTek Health products are created by healthcare professionals, including experts in JCI compliance, who analyze workflows and adapt our conversation engine and data refinery to produce solutions that deliver reduced operational costs, increased productivity and most importantly, enriched patient and caregiver experiences. SmarTek21 was founded in 2006 and has been awarded the top-rated AI enabled, conversational platform by Gartner for two years running. With offices around the world, and an impressive customer list that includes some of the world's most successful companies, SmarTek is a trusted global leader in digital transformation across all the major industries.

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